



**TULARE COUNTY ANIMAL SERVICES
SERVICES UPDATE
March 16, 2020**

TCAS is dedicated to service to both the humans and animals of the community. In an effort to keep shelter animals, staff, and the community safe during the COVID-19 outbreak, Tulare County Animal Services has modified operations and created a proactive plan to mitigate unnecessary gathering of people and would like to inform the residents of unincorporated Tulare County of the following:

COVID-19 and Pets

Please be assured that the virus which causes the disease COVID-19 **does NOT affect pets** and cannot be transmitted between dogs, cats, and humans.

Field Services

Our Animal Control Officers are dedicated to promoting public safety. **At this time, our officers are focusing on emergency calls only**, which may include: Law Enforcement assistance, calls for severely sick or injured animals, animal bite incidents, vicious animals, loose livestock causing a public safety concern, or other emergency calls for service.

Shelter Operations

TCAS is dedicated to saving lives, providing humane treatment to the animals in our care, and reuniting pets with their families. **At this time, the shelter will be accessible to the public by appointment only**. Please call the shelter at 559-636-4050 in order to plan your visit.

- **Looking for your lost pet?**

Please check our website at www.tanimalservices.org or www.petharbor.com in order to see all of the pets currently at the shelter. If you see your pet on the list, please call us to arrange to come pick them up. Don't have the ability to look online? Call us and we will help you.

- **Looking to adopt a pet?**

Please check the website for adoptable pets and call the shelter to arrange a meet and greet.

- **Need to surrender your pet?**

At this time we are delaying entry of all non-essential animals into the shelter. Please call us with questions and we can give you resources that may help you in the meantime.

- **Found a lost pet?**

At this time we are delaying entry of all non-essential animals into the shelter. Please file a Found Animal Report at www.tanimalservices.org. Best Friends Animal Society has great tips for what to do when you find a lost pet at <https://resources.bestfriends.org/article/found-stray-dog-or-cat-what-do>. Please call the shelter if the animal is injured, sick, or you have questions or need guidance. We are happy to help!

- **Have a feral cat or kittens?**

At this time we are not taking in cats or kittens unless they are sick or injured. Please call the shelter if you have questions or need kitten care supplies. We have Kitten Care Packs with everything you might need to care for kittens found in the unincorporated areas of the County and will gladly support you in that process!

- **Need to license your pet?**

You can license your pet online or through the mail! Please go to www.tanimalservices.org for more information.

Thank you to our community for coming together during this time to assist both the humans and animals of Tulare County!