



Tulare County Animal Services Update: November 23, 2020

TCAS is dedicated to service to both the humans and animals of the community. In an effort to keep shelter animals, staff, and the community safe during the COVID-19 pandemic, Tulare County Animal Services has modified operations and created a proactive plan to mitigate unnecessary gathering of people, and protect both the staff and the public. We would like to inform the residents of unincorporated Tulare County of the following:

Field Services

Our Animal Control Officers are dedicated to promoting public safety. **At this time, our officers are focusing on emergency and urgent calls**, which may include: Law Enforcement assistance, calls for severely sick or injured animals, animal bite incidents, vicious animals, loose livestock causing a public safety concern, or other emergency calls for service. **Officers will also respond to non-emergency calls for service as time permits, but please be patient as we currently have a maximum of 3 Animal Control Officers running all of the calls throughout Tulare County.** Please call 559-636-4050 x 0 in order to report an urgent animal related issue. Non-urgent complaints may also be submitted through our website at www.tanimalservices.org.

Shelter Operations

TCAS is dedicated to saving lives, providing humane treatment to the animals in our care, and reuniting pets with their families. **At this time, the shelter will remain accessible to the public by appointment only, Monday-Saturday 8am-5pm.** Please call the shelter at 559-636-4050 in order to plan your visit.

- **Looking for your lost pet?**

Please check our website at www.tanimalservices.org or www.petharbor.com in order to see all of the pets currently at the shelter. If you see your pet on the list, please call us to arrange to come pick them up. Don't have the ability to look online? Call us and we will help you. Experiencing a financial hardship and afraid that you cannot pay the fines to reclaim your animal? TCAS is dedicated to getting your pet back into your care, please call and speak with us. You may also file a Lost Report with a picture attachment on our website.

- **Looking to adopt a pet?**

Please check the website for adoptable pets and call the shelter to arrange a meet and greet. At this time, we are doing adoptions by appointment in order to comply with social distancing guidelines.

- **Found a lost pet?**

If you have found a stray dog or a sick or injured animal and wish to bring it to the shelter, please follow the directions posted on the gate. It will direct you to call the office and remain in your vehicle in order to minimize contact. **A staff member will take your information over the phone and come to the vehicle to retrieve the animal.** If you have found a stray animal who is not sick, injured, aggressive, or in need of urgent assistance, we would suggest first attempting to find the owners utilizing social media and checking with neighbors. You can also file a Found Animal report with a picture of the animal at www.tanimalservices.org which will be posted on our website for owners who are looking for their lost pet to see. Please call the shelter if the animal is injured, sick, or you have questions or need guidance. We are happy to help!

- **Have a feral cat or kittens?**

At this time we are not taking in cats or kittens unless they are sick or injured. Please call the shelter if you have questions or need kitten care supplies. We have Kitten Care Packs with everything you might need to care for kittens found in the unincorporated areas of the County and will gladly support you in that process!

- **Need to license your pet?**

You can license your pet online or through the mail! Please go to www.tanimalservices.org for more information.

Thank you to our community for your patience during these unprecedented times, and for coming together to assist both the humans and animals of Tulare County!